



Date: 29th April 2005

To Whom It May Concern:

We have been a client of netANR.Com Ltd since March 2003 and they have consistently provided us with a first class IT service. With netANR on our side we can operate with confidence and can concentrate on our core activities.

For those of us who are not as IT literate, netANR has provided us with advice in an understanding way. They have always found the time to explain issues and how they intend to resolve them. They have provided us support both on-site and remotely via an engineer that knows us well as they have comprehensive knowledge of our IT network. Their speed of response has excellent.

The level of technical expertise and breadth of services they can provide is exactly what we needed from an outsourced IT support partner.

Based on our experiences of their professional service, we highly recommend netANR.

Yours Faithfully

Caroline Knight
Director